



C.M.S COLLEGE OF SCIENCE AND COMMERCE (Autonomous)
Chinnavedampatti, Coimbatore – 641049
Reaccredited at 'A+' level by NAAC with CGPA of 3.38 out of 4 (III cycle)
College with Potential for Excellence- Conferred by UGC, New Delhi
Recognized under Star College of DBT, Ministry of Science and Technology, Govt. of India



GRIEVANCE AND REDRESSAL CELL

2024-25

CMS College of Science and Commerce Grievance Redressal Committee was formed on July 2010. Further as per the guidelines given by UGC Notification, Grievance Redressal Cell / Committee (GRC) was re-constituted on June 2020 to explore into stakeholder's grievances. It redresses the grievances at individual, class level and grievances of common interest. The Cell maintains a favourable and unprejudiced educational environment. Complaints of all the stakeholders are redressed. All complaints are scrutinized by the Cell members or by the Principal in consultation with other members of the management.

POLICIES

- To address various issues faced by the stakeholders and solve those issues in a fair and impartial manner.
- To develop a responsible and compassionate attitude among the students and staff.
- To resolve all the grievances put forward in a confidential manner.
- To ensure healthy inter- personal relationship among the stakeholders.
- To make sure that any kind of amenities and basic requirements are not denied to the stakeholders.
- To avoid any kind of discrimination and harassment.

PRACTICES

- The grievant can submit his/her grievance in writing to department heads. Students can also put their grievances in Complaint box placed in front of the Library. The departmental level grievances are attended by the concerned class teachers and department heads.
- The Complaint box is regularly checked and issues, if any, are attended and resolved by the cell members immediately.

- The department student coordinators and staff coordinators of various clubs and associations act as arbitrator to sort out the grievances.
- Unresolved grievances at the departmental level are referred to the Grievance Redressal Cell of the institution. The students can approach the Grievance Redressal Cell of the institution with their complaints.
- Depends upon the seriousness of the problem, the issues are settled by the Cell or by the Principal in consultation with other members of the management, parents and faculty. All the complaints and grievances are resolved only after hearing the complaints from the grievant and the complainants. The collective efforts of the management, department heads, class teachers, various staff coordinators of clubs and associations and the Grievance Redressal Cell resolve the complaints promptly and efficiently.
- The redressal cell conveys meeting whenever required.

MEMBERS LIST - TEACHING		
NAME	DESIGNATION	POSITION
DR. H. BALAKRISHNAN	PRINCIPAL	CHAIRMAN
DR. B.V HEMALATHA	HEAD, DEPARTMENT OF B.COM CA	CONVENOR
Dr. V SASIKALA	ASSISTANT PROFESSOR, DEPARTMENT OF B.COM CA	MEMBER
DR. PRISCILLA	ASSOCIATE PROFESSOR, DEPARTMENT OF BIO TECHNOLOGY	MEMBER
DR. V. SHOBA	ASSISTANT PROFESSOR, DEPARTMENT OF LANGUAGES	MEMBER
MR. P. KANIBOSE	ASSISTANT PROFESSOR, DEPARTMENT OF MATHEMATICS	MEMBER
DR. S KARTHIK KANNAN	ASSOCIATE PROFESSOR, DEPARTMENT OF ELECTRONICS	MEMBER
MS. S. ANJU	ASSISTANT PROFESSOR, DEPARTMENT OF B.COM	MEMBER

MS. RADHIKA MANI	ASSISTANT PROFESSOR, DEPARTMENT OF B.COM PA	MEMBER
DR. V. NANDHINI	ASSOCIATE PROFESSOR, DEPARTMENT OF	MEMBER

	BIO CHEMISTRY	
MRS.SHRI THARANI	ASSISTANT PROFESSOR, DEPARTMENT OF COMPUTER SCIENCE	MEMBER
MS. JANANI	ASSISTANT PROFESSOR, DEPARTMENT OF INFORMATION TECHNOLOGY	MEMBER
DR. RAJESWARI	ASSISTANT PROFESSOR, DEPARTMENT OF ENGLISH	MEMBER
MR.S. MANOJ KUMAR	ASSISTANT PROFESSOR, DEPARTMENT OF MANAGEMENT	MEMBER
MR. ASHOK MENON M	ASSISTANT PROFESSOR, DEPARTMENT OF CATERING SCIENCE	MEMBER
MS, ANUPAM HARIDAS	ASSISTANT PROFESSOR, DEPARTMENT OF MSW	MEMBER
MR. ANTONY FELIX	ASSISTANT PROFESSOR, DEPARTMENT OF PHYSICAL EDUCATION	MEMBER
MS.K. PRAGATHI	ASSISTANT PROFESSOR, DEPARTMENT OF CRIMINOLOGY	MEMBER
MS. SARANYA	ASSISTANT PROFESSOR, DEPARTMENT OF COMPUTER APPLICATION	MEMBER

MEMBERS LIST – NON TEACHING		
NAME	DESIGNATION	POSITION
MR. SANTHOSH KUMAR	ESTATE OFFICER	MEMBER
MS. GOWRI	AYYAMMA	MEMBER
MR. THAMBU RAJ	SCAVENGER	MEMBER

MEMBERS LIST – STUDENTS		
NAME	DESIGNATION	POSITION

MS. JEROME V	STUDENT	MEMBER
MR.KAVINESH.	STUDENT	MEMBER
MR. DEEPAK KUMAR	STUDENT	MEMBER
MS. NANDHANA PRAJITH	STUDENT	MEMBER
MS.ASHIF	STUDENT	MEMBER



DR. B. V HEMALATHA
CONVENOR, GRIEVANCE AND REDRESSAL CELL

Department of Commerce with (CA)
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