Course	PG Interdepartmental Course						
Subject Code		Subject Title	E-Commerce			Semester	
Internal Max:	25	External Max:	75	Total Marks	100	Hr./Week	
For the Batch			Credits				4
Objective & Subject Description		After the successful completion of the course the student must be aware of Techniques in Application of e-commerce. This course is designed to provide knowledge about Electronic Commerce.					

# UNIT - I

Welcome to E-Commerce – Electronic Commerce Frame work – Electronic commerce and Media convergence – The anatomy of E-Commerce Applications – Components of the I-Way – Network Access Equipment – Global Information Distribution Networks – Internet Terminology – NSFNET : Architecture and Components - Globalization of the Academic Internet.

### UNIT - II

ISP: National, Regional-level, Local-level and Abroad Level - Network Interconnection Points and Options - Logistics of Being an Internet Service Provider - Consumer Oriented Applications - Mercantile Process Models - Consumer's Perspective - Merchant's Perspective - Electronic Payment Systems (EPS) - Types - Designing EPS - Smart Card s and EPS - Credit Cards and EPS.

#### **UNIT - III**

Electronic Data Interchange (EDI): Applications – Security and Privacy Issues – Software Implementations – Value Added Networks – Internal Information System – Workflow Automation and Coordination – Customization – Supply Chain Management.

### UNIT - IV

Marketing on the Internet: Advertising on the Internet - Charting the On-Line Marketing Process - E-Commerce Catalogs or Directories - Information Filtering - Consumer-Data Interface: Emerging Tools.

### UNIT - V

EDI Implementaion, MIME, and Value-Added Networks - Standardization and EDI - EDI Software Implementation \_ EDI Envelope for Message Transport - VAN - Software Agents Introduction - Chracteristics and Propterties - Technology Behind Software Agents - Telescript Agent Language - Safe TCL - Applets, Browsers and Software Agents - Software Agents in Action.

#### **Text Book:**

1. Ravi Kalakota, Andrew Winston ,"Frontiers of Electronic Commerce", Pearson Education Asia, 2010 edition.

# **Reference Books:**

- 1.Jeffery F. Rayport, Bernard J.Jaworski, "E-commerce", TMCH, 2002
- 2.E.Frami Turban, JAE Lee, David King, K.Michale Chung, "Electronic Commerce", Pearso Education,2000